

# UNHSEIP Customer satisfaction survey



West Coast District Health Board  
Te Poari Hauora a Rohe o Tai Poutini

Please tick your response on a scale of 1 to 5, with 1 indicating that you strongly disagree 😞 and 5 indicating that you strongly agree 😊

The information I was provided with was clear enough for me to give consent or decline my baby's hearing screen.

I would:	Strongly agree							Strongly disagree
	😊	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	😞	
Any comments:								

The screener told me clearly what to expect during the hearing screen.

I would:	Strongly agree							Strongly disagree
	😊	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	😞	
Any comments:								

I felt comfortable to ask the screener questions.

I would:	Strongly agree							Strongly disagree
	😊	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	😞	
Any comments:								

I clearly understood the results of the screen.

I would:	Strongly agree							Strongly disagree
	😊	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	😞	
Any comments:								

I felt comfortable and satisfied with my baby's hearing screening.

I would:	Strongly agree							Strongly disagree
	😊	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	😞	
Any comments:								

Any other comments:

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